

Arnold Laver

LOYALTY REWARD SCHEME

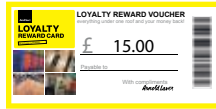
TRADE & DIY CUSTOMERS

Our Loyalty Reward Card is our way of saying thank you for trading with us. The Loyalty Reward Scheme is free to join and is great way to get something back.

How does it work?



Spend With Us



Earn Reward



Spend Reward

How do I earn a Reward?

You earn a Reward on almost everything you purchase* at Arnold Laver.



Arnold Laver



Laver Timber Systems



Laver Kitchens

£1 = 1.5p REWARD

*We're sorry but a Reward can not be accrued on delivery charges, other exclusions may apply.

When do I get my Reward Vouchers?

From the opening of your account we will send you your Reward Voucher every 6 months. The more you spend the more Reward you get back.

Additional benefits?



Account Management



£1.99 p/m

Consistent Pricing



Promotions

laver.co.uk

More than timber.

Please fill in the form in BLOCK CAPITALS. Fields marked **** must be completed.

Company Name (if applicable)

Grid for Company Name

Are you a (please tick)* Personal Partner Sole Trader Limited Company

Title (please tick)* Mr Mrs Miss

Forename*

Grid for Forename

Surname*

Grid for Surname

Address*

Grid for Address

Grid for Address

Town/City*

Grid for Town/City

County*

Grid for County

Post Code*

Grid for Post Code

Telephone Number (Inc STD)

Grid for Telephone Number

Mobile

Grid for Mobile

Email*

Grid for Email

Number of cards required?

Grid for Number of cards required

By using this card you agree to our terms and conditions as stated below.

Signature and Date fields

Please tick this box if you are happy to receive information about Arnold Laver's products, services and special offers.

To view our Privacy Policy, visit www.laver.co.uk

Loyalty Reward Scheme Terms and Conditions

1. These terms and conditions govern the Loyalty Reward Scheme (Scheme) operated by us, Arnold Laver and Co Ltd. 2. Under the Scheme you may apply for the Loyalty Reward Card (Card) and, if successful, will become an authorised Loyalty Reward Account (Account) and cardholder (Cardholder), under which you can earn a Loyalty Reward (Reward) on qualifying purchases in accordance with the Scheme terms and conditions. 3. A Loyalty Reward Account offers no credit facility; all purchases must be paid for at the time of purchase. 4. All participants in the Scheme must be 18 years of age or over and resident in the UK. Employees of the Arnold Laver Group are prohibited from the Scheme. 5. We may at any time and without notice: (a) withdraw or suspend the Scheme or Account, (b) decline an application or a request for a Card User, or (c) withdraw or cancel any Card or the Cardholder's account (including rights to any Reward) on reasonable grounds including any abuse or attempted abuse of the Scheme or breach of the Scheme terms and conditions or other suspected dishonesty on the part of the Cardholder or any Card User. 6. We may at any time make changes to the Scheme, including the level of Reward offered and any promotional offers. Changes shall be notified to you by the display of notices in-store and/or through communications with you. Your continued use of this scheme after changes are posted constitutes your acceptance of these terms and conditions as modified. 7. You may cancel your membership of the Scheme at any time by returning all Cards to us. All Rewards will be forfeited. 8. The Card will only be issued at participating depots. If your application is accepted, you will be issued with a Card which may be used in all Arnold Laver depots in Great Britain. 9. You may only hold one membership of the Scheme but may allow other members of your family living at the same address or your assigned employees or other workers to earn a Reward for you on their purchases, by applying for and receiving additional cards (Max. 4), each additional Cardholder agrees to Terms and Conditions of use. 10. The Card cannot be used in conjunction with any other discount/benefit card, scheme or promotion. Reward statements are not valid proof of purchase. 11. You must notify us in writing to any changes to your contact details. 12. Cards are issued by us and remain our property. Upon our request at any time, you must return to us all Cards issued to you or Card Users. If a Card is lost/stolen, you should notify us immediately so we can issue you with a new Card. We cannot accept any responsibility for any losses incurred by you resulting from such lost/stolen Card. Accrual 13. You and each Cardholder must only use the Cards in accordance with the Scheme terms and conditions. In order to earn a Reward on purchases, the Card must be presented at the checkout prior to purchase or entered in the Loyalty Reward Card Number field on Laver Online when placing an internet order. 14. A Reward cannot be added after the transaction is completed. 15. Each Card is assigned to a single Account of the Cardholder; Reward can not be issued in any other name nor transferred to any other person or Account. We may cancel any Account which no Reward has been earned or redeemed for 24 months. 16. Reward cannot be accrued against purchases paid for with; vouchers issued through other promotions, payment for installation or fitting services or delivery charges nor any purchases made via eBay. Certain other products may also be excluded from the Scheme or removed from time to time at our discretion. 17. Any Reward accrued on purchases which are subsequently cancelled or refunded will be deducted. 18. The Reward is calculated over a 6 month period from the successful acceptance and opening of the Loyalty Reward Account. The Reward is on the condition of a minimum Total Sales of £500 Ex VAT, during each 6 month period. 19. Reward can only be accrued to a maximum value of £250, in a 6 month period. 20. Reward value is calculated on all sales exclusive of VAT. Redemption 21. The Reward is issued every 6 months, upon the opening of the Account. 22. The Reward issued will be treated as cash at the point of redemption when presented as a method of payment and will be subject to the prevailing rules on VAT. 23. Reward is issued as a Loyalty Reward Voucher (Voucher) which can not be redeemed for cash or transferred to any other account or person(s) nor used as payment of any credit account. 24. Voucher must be presented at checkout prior to purchase. 25. Transaction value must be equivalent to or exceed Reward value, with any remaining transaction value paid for by Cash, Cheque or Credit/Debit Card. Any Reward not used during a transaction will be forfeit. 26. The Reward must be redeemed within the specified expiry date; any Reward exceeding this date will be forfeit. 27. The Reward Voucher can not be used as payment of goods for purchases made through any of our online stores for the moment. Use of your information 28. The information you provide us or which we obtain through your dealings with us will be used by us or on our behalf to process your application, manage your Card Account, assess your dealings with us (including purchasing preferences), review, develop and improve the services we offer and for market research purposes. 29. We are a member of the Arnold Laver Group of companies. We may share information relating to your Card Account with other members of the Arnold Laver Group for the purposes set out above. 30. Unless opted out, we may also use your information to contact you with offers and information about our goods and services and other members of the Arnold Laver Group may contact you with offers and information about their goods and services. You will not be contacted directly by any third parties. General 31. Our only liability under this Scheme is to honour any outstanding Reward to which you may be entitled in accordance with the Scheme terms and conditions. All other liability is excluded (to the extent permitted by law) and Card Users shall not have any rights under the Contracts (Rights of Third Parties) Act 1999 to enforce any of the provisions of the Scheme terms and conditions. 32. We will not be liable to you under the Scheme for anything beyond our reasonable control, including any inability to use a Card due to data processing or transmission link failures. 33. These terms do not affect your statutory rights. 34. Any communications regarding the Scheme should be sent to Marketing Department, Arnold Laver, Canal Road, Bradford BD2 1AR. 35. This Scheme is subject to English Law.